



LYRATH ESTATE

OASIS SPA COVID-19 Policy

The team at Oasis Spa would like you to relax during your visit and immerse yourself into the Spa Experience. For this reason, we have taken extra measures to safeguard our guests prior to arrival.

We kindly ask from our Guests:

For the safety of our guests and employees, if you or a member of your household has developed any of the following symptoms: Cough, Fever, Breathlessness, Sore Throat, Headaches within the last 7 days please contact the Oasis Spa prior to arrival of your appointment, so we can obtain further information.

As a gentle reminder, if you or any member of your household has recovered from any of these symptoms within the last 14 days, we recommend you call the spa prior to arrival. Our guest will be required to pre book all Treatments & an advanced COVID - 19 Screening Questionnaire will be required to be completed upon your arrival at the Oasis Spa.

Our guests will be required to wear their own mask upon arrival to the Oasis Spa. Hotel guests are required to arrive to the spa ready for spa treatments in the robes supplied in their hotel rooms as changing facilities are limited.

What Oasis Spa will guarantee to our Guest:

Whilst our Spa has always met stringent sanitation requirements, we will now more visibly display those efforts by displaying more signage for your comfort, & sanitizing facilities will be placed throughout the spa.

Our therapists will wear PPE gear during all treatments as an enhanced safety measure. We cannot operate to the same capacity as before so whilst we will do our best to accommodate all our guests we unfortunately might not be able to cater to all requests. At this time there might be a reduction in the number of facilities available to use to meet social distancing & health & safety requirements such as our saunas, steam rooms, buffet station, relaxation rooms & changing facilities.

Our Hydrotherapy pool will be available for use to guest receiving spa treatments in the Oasis Spa for a 30 minute time slot prior to treatment only. This must be pre-booked & due to restrictions we cannot guarantee it will be available to all guests. Each treatment will commence with a relaxing sanitizing ritual to give our guest that extra comfort.

Whilst there might be some changes to how we operated before, we are dedicated to providing you with an enjoyable Oasis Spa experience. We ask at this time you respect the Oasis Spa Sanitation and Hygiene standards by following the guideline outlined prior to your visit & during your time at Oasis Spa.

If you have any questions, please do not hesitate to contact us and we look forward to welcoming you back to Oasis Spa.

Yours Sincerely Oasis Spa Team